



INTERNET BANKING Fraud Prevention Certification



Accredited Internationally



INTERNATIONAL FINANCIAL
INSTITUTION SOCIETY

COURSE OVERVIEW

Phishing is the most frequently used method. At the beginning of July, Febelfin launched a YouTube video called 'See how easily freaks can take over your life' in which it draws the attention to the precautions for safe internet banking.

Most of the fraud cases have to do with phishing. Perpetrators of phishing first send a number of e-mails – as if those messages originate from the customer's bank – asking the customer to put down a number of data, including his telephone number, on a website or in an enclosure. Then they will call the customer on the telephone, pretend to be a staff member of his bank and ask him to disclose the response code mentioned on the screen of the card reader. They will use this information for carrying out illicit money transfers from the customer's account. Febelfin's YouTube video should warn customers against the danger of sharing bank data even by telephone.

COURSE TOPICS

- Online Banking Fraud Schemes
- One Time Passwords
- Hardware Tokens
- Transaction Specific OTPs
- OTP by SMS
- Smart Cards and USB Tokens
- Transaction Monitoring
- Comparison
- RiskShield Fraud Prevention

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